AVIS AUSTRALIA - TERMS & CONDITIONS 2026 – 2027



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AVIS AUSTRALIA 2026 – 2027

TERMS AND CONDITIONS

The Terms and Conditions in this document are in conjunction with the Avis Terms and Conditions of Standard Rental Agreement (**Rental Agreement**), referred to as "The Terms and Conditions"). Avis Australia reserves the right with notice to update the Terms and Conditions at such times where amendments are required. In the event of any inconsistencies between the Terms and Conditions in this document and the Rental Agreement, the Rental Agreement will prevail.

RENTAL PERIOD

Rates are calculated on a 24-hour period (1 day).

For example- A rental with a **pick up date/time 10 October at 10am** with **return date/time of 13 October at 11.30am** is **calculated as 4 days.** For additional hours (rental extension), the applicable cost is payable direct to Avis by The Renter.

The rate and conditions applied to the total rental are determined by the date of rental commencement and the renting location.

RATES INCLUSIONS

Standard - AVIS Rate Inclusions:

	Vehicle Registration Fee (VRF)	Administration Fee	Premium Location Surcharge (PLS)/Concession Recovery Fee (CRF)	Goods & Services Tax (GST)	Loss Damage Waiver (LDW)	Excess Reduction	Kilometre Allowance	Mechanical Breakdown Assistance	Roadside Assistance
On Airport (Incl NT)	✓	✓	✓	✓	✓	*Option to purchase at the Counter on Collection*	*Refer KM Table*	✓	*Option to purchase at the Counter on Collection*
Downtown (Incl NT)	✓	✓	✓	✓	✓			✓	
On Airport (Excl NT) & Excl NT/NWWA (Domestic Rates)	✓	✓	✓	✓	✓			✓	
Downtown (Excl NT) & Excl NT/NWWA (Domestic Rates)	✓	✓	✓	✓	✓			✓	

Inclusive - AVIS Rate Inclusions:

	Vehicle Registration Fee (VRF)	Administration Fee	Premium Location Surcharge (PLS)/Concession Recovery Fee (CRF)	Goods & Services Tax (GST)	Loss Damage Waiver (LDW)	Excess Reduction (Zero Excess)	Kilometre Allowance	Mechanical Breakdown Assistance	Roadside Assistance
On Airport (Incl NT)	✓	✓	✓	✓	✓	✓	*Refer KM Table*	✓	*Option to purchase at the Counter on Collection*
Downtown (Incl NT)	✓	✓	✓	✓	✓	✓		✓	
On Airport (Excl NT) & Excl NT/NWWA (Domestic Rates)	✓	✓	✓	✓	✓	✓		✓	
Downtown (Excl NT) & Excl NT/NWWA (Domestic Rates)	✓	✓	✓	✓	✓	✓		✓	

Definition of Terms

The Renter(s); refers to the person(s) who receives rental services under the terms of a Rental Agreement (as defined in clause 2 of the Avis Terms and Conditions of Standard Rental Agreement.

Vehicle Registration Fee (VRF): Applicable to all Australian Rentals.

Administration Fee: Applicable to all Australian Rentals at a charge of approximately 3.5%.

Goods & Services Tax (GST): Tax rate is 10%.

Premium Location Surcharge (PLS) / Concession Recovery Fee (CRF): A varied fee, applicable for rentals from Airport and selected off-airport Locations. The fee may be calculated at up to 40% and is subject to change.

Loss Damage Waiver (LDW): Subject to a damage excess (Standard Rates only). Please refer to the coverage options section of these Terms & Conditions and the Avis Terms and Conditions of Standard Rental Agreement for further information.

In the event a customer purchases extra products and services at the rental counter additional fees will apply – Admin Fee, GST and Premium Location Fees (PLS/CRF), payable directly to Avis at the time of rental.

KILOMETRE ALLOWANCE

As defined on the Avis Australia Tour Programme Location Listing, the following kilometre allowance will apply:

APPLICABLE VEHICLES	KILOMETRE ALLOWANCE
ICAR (Group C) SCAR (Group D) FVAR (Group V) CFAR (Group S) IFAR (Group K) FFAR (Group H) PFAR (Group W)	*Metropolitan & Country Locations:* Rates include unlimited kilometres *Remote Locations (excluding Northern Territory):* Rates include 100 kilometres per day. Excess kilometres are charged at 27.5c per kilometre. *Northern Territory: Rates include unlimited kilometres*

VEHICLES

Vehicle types are given for descriptive purposes only and may vary by location. Reservations are confirmed by vehicle group and NOT by specific make or model. Not all vehicle groups are available at all locations.

DRIVERS LICENCE REQUIREMENTS

Avis Australia will rent to drivers that present a current driver's licence. Avis Australia will not rent to any person on a Provisional or Probationary licence. If the drivers licence is in any language other than English, it must be accompanied by an approved translation such as an International Driver Permit, issued in accordance with a United Nations Convention on road traffic. An international drivers permit is not a stand-alone document and must be carried with a valid driving licence.

LOCAL RENTER POLICY (Domestic Customers)

Avis Australia may require a customer who lives within 100km of the rental pick up to complete a Local Hirer Form, provide additional identification and a security deposit. For further information please visit the Local Renter Requirements in the FAQs - Requirements for Renting section. https://www.avis.com.au/en/customer-service/faqs/au/renter-requirements

COVERAGE OPTIONS

Loss Damage Waiver: Loss Damage Waiver is the coverage (included in the rates) provided on the rental vehicle and Third-Party Property, which is subject to the excess. Loss Damage Waiver is subject to the terms and conditions detailed on the rental agreement.

Inclusive Rates: When an Avis vehicle is involved in an accident, zero excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in The Renter being responsible for all damage and costs associated with the vehicle.
Not all locations participate in the Inclusive or Inclusive Plus Rate programs. Please refer to the Avis Australia Tour Programme Location Listing to see participating locations for this programme.

Standard Accident Excess: When an Avis vehicle is involved in an accident the excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in The Renter being responsible for all damage and costs associated with the vehicle.

APPLICABLE VEHICLES GROUPS	EXCESS	EXCESS REDUCTION OPTIONS PURCHASED LOCALLY
ICAR/ C SCAR/ D CFAR/ S IFAR/ K	$5,900 (includes GST, Admin Fee and Credit Card Surcharge)	$36.90 per day reduces excess to $1000 Or A nil excess option is available at the counter (price includes GST, Admin Fee and Credit Card Surcharge) PLS will also apply & varies by location.
PFAR/ W FFAR/ H FVAR/ V	$6,500 (includes GST, Admin Fee and Credit Card Surcharge)	$39.21 per day reduces excess to $1,500 Or A nil excess option is available at the counter (price includes GST, Admin Fee and Credit Card Surcharge) PLS will also apply & varies by location

COVERAGE OPTIONS (continued)

Please note: Subject to the terms and conditions of the Rental Agreement, the Loss Damage Waiver will not apply and The Renter must always pay to Avis the full cost of:

a) Overhead Damage or Underbody Damage (including, without limitation, damage which occurs if you come into contact with including, but not limited to, a bridge, a tunnel, a tree, or the roof or boom gate of a car park; or damage, including but not limited to, the exhaust systems, suspension and chassis caused by carelessly driving over gutters or kerbs or driving along poor quality roads at excessive speeds) which damage is not attributable to Fair Wear and Tear;
b) You driving the Vehicle in a manner that results in total or partial inundation or immersion of the Vehicle in water or exposure of the Vehicle to salt water including, without limitation, damage which occurs as a result of You driving the Vehicle through floods, creeks or rivers;
c) damage to the Vehicle caused by a breach of clause 3, 4.1, 5.1, 5.8 or 7.1 of the Avis Rental Terms and Conditions (save, in respect of clause 4.1(n), for minor infractions) by You;
d) damage to a tyre or an Accessory not attributable to Fair Wear and Tear that is caused deliberately or recklessly by You;
e) theft of the Vehicle, unless You report the Vehicle as stolen to the police immediately on becoming aware of the theft, provide full details of the theft and provide a copy of the police report to Avis as soon as You receive it; or
f) loss or damage to Your property, the property of a member of Your immediate family or of a person related to You or a person residing at Your premises if that loss or damage is caused by a breach of these Terms and Conditions by You.
(g) If the Vehicle is returned in an excessively poor condition (excluding Fair Wear and Tear) and/or if You or any other person has been smoking in the vehicle (in breach of clause 4.1 (i) of the Avis Rental Terms and Conditions); You may be required to pay the cost of any professional cleaning or odour extraction reasonably incurred by Avis and a reasonable administrative fee reflecting the cost of making arrangements for professional cleaning or odour extraction.

For the purposes of the above paragraphs (a) to (g), any reference to You refers to the Consumer Customer or Personnel (as applicable) with whom the Rental Agreement is made and includes an Additional Driver and any person the Renter or the Authorised Driver allow to drive the Vehicle. For the avoidance of doubt, in the event of any inconsistencies between the Rental Agreement and the above paragraphs (a) to (g), the terms of the Rental Agreement will prevail.

AGE REQUIREMENTS

ICAR, SCAR, CFAR (Vehicle groups C, D, S)– Minimum 21 years of age
FVAR, IFAR, FFAR, PFAR (Vehicle groups V, K, H, W) – Minimum 25 years of age No maximum age applies.

ADDITIONAL DRIVERS

Avis Australia will provide one Additional Driver at no cost. Fees will apply to each individual additional driver (i.e. a third or fourth driver etc.)

- $5.50 per day, per additional driver Max charge of $38.50 inc GST per additional driver (7 day max charge)
- It is essential that proof of a valid driver's licence is provided, and that the additional driver signs the rental agreement.

ONE WAY RENTAL POLICY

All One Way rentals including those listed under One-Way Rental Policy Exceptions are provided "On Request" and subject to availability.
"On Request" means supply of the requested vehicle is subject to confirmation by Avis (free sale does not apply).
One way fees are quoted including GST and will also attract an Admin Fee and PLS. One Way fees are additional to the rental charges and are **payable direct to Avis by The Renter.**
Continuous rentals of a minimum rental duration of 72 hours (3 days x 24 hours) do not incur a One Way Rental fee unless noted below.

New South Wales (NSW), Australian Capital Territory (ACT), Victoria (VIC), Queensland (QLD), South Australia (SA)

One way rental fees are determined as per the table below, when renting within or between these States and Territories. Fees apply to rentals less than 72 hours (3 days x 24 hours) unless noted as an **exception**.

ONE WAY DISTANCE (KILOMETRES)	ONE WAY RENTAL FEE
0 – 100	$27.50
101 – 200	$55.00
201 - 400	$110.00
401 - 1000	$220.00
1001 +	$330.00

One Way Rentals – Into / Out of Northern Territory and Western Australia

A minimum rental duration of 7 days (7 X 24 hours) applies, and a **non-waivable one way fee of $1,100.00 is applicable** unless noted as an exception**.**

One Way Rentals are only permissible on the following vehicles: IFAR, FFAR and PFAR (Groups H, K & W) , provided "On Request" and subject to availability.

Rentals commencing from specified Airport and downtown locations in Queensland, New South Wales, Australia Capital Territory, Victoria and South Australia may be driven one way into the Northern Territory and Western Australia and vice versa – see following table:

ACT	NEW SOUTH WALES	QUEENSLAND	SOUTH AUSTRALIA	VICTORIA	WESTERN AUSTRALIA	NORTHERN TERRITORY
Canberra Airport (CBR) Canberra City (FG5)	Sydney Airport (SYD) World Square (SY5)	Cairns Airport (CNS) Cairns City (CQ4) Brisbane Airport (BNE) Brisbane City (BN0) Gold Coast Airport (OOL)	Adelaide Airport (ADL) Adelaide City (AD1)	Melbourne Airport (MEL) Melbourne City (ME1) Avalon Airport (AVV)	Perth Airport (PER) Perth City (PE1) Broome Airport (BME)	Darwin Airport (DRW) Alice Springs Airport (ASP) Ayers Rock Airport (AYQ)

One Way Rentals are also permissible from Perth, Karratha, Port Hedland, and Kununurra to and from Darwin, Alice Springs and Ayers Rock, provided "On Request" and subject to availability.

One-Way Rentals Within Northern Territory

A minimum continuous rental duration of 4 days (4 days x 24 hours/ 96 hours) is applicable for One-Way rentals commencing and returning within the Northern Territory and a one-way rental fee will always apply, as per the table below. One-way rentals are provided "On Request" and subject to availability.

To → From ↓	Darwin	Alice Springs	Ayers Rock (Uluru)
Darwin	-	**$550.00**	**$550.00**
Alice Springs	**$550.00**	-	**$550.00**
Ayers Rock (Uluru)	**$550.00**	**$275.00**	-

One-Way Rentals Within Western Australia

A minimum continuous rental duration of 5 days (5 days x 24 hours) is applicable for One Way Rentals within WA and a one way fee will apply (refer to table below) unless noted and approved by Avis an exception. One Way rentals are provided "On Request" and subject to availability.

N/A = One Way rentals not available between these locations. **Perth Metro** = Includes Perth City, Perth Airport, Osborne Park, Wangara & Welshpool. **One Way rentals are not available to/from Fremantle**.

To → From ↓	^Perth Metro	Esperance	Albany	Geraldton	Carnarvon	Exmouth / Learmonth	Karratha	Port Hedland	Broome	Kununurra	Newman	Bunbury	Busselton APO & DTN
Perth Metro	-	$ 825	$ 330	$ 330	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 110	$ 110
^Esperance	$ 825	-	$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	$ 550	$ 825
Albany	$ 330	$ 330	-	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	$ 330	$ 330
Geraldton	$ 330	$ 1100	$ 825	-	$ 330	$ 825	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 550	$ 550
Carnarvon	$ 1100	$ 1100	$ 1100	$ 330	-	$ 330	$ 550	$ 825	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100
Exmouth / Learmonth	$ 1100	$ 1100	$ 1100	$ 825	$ 330	-	$ 550	$ 825	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100
Karratha	$ 1100	$ 1100	$ 1100	$ 1100	$ 550	$ 550	-	$ 110	$ 825	$ 1100	$ 550	$ 1100	$ 1100
Port Hedland	$ 1100	$ 1100	$ 1100	$ 1100	$ 825	$ 825	$ 110	-	$ 550	$ 1100	$ 330	$ 1100	$ 1100
Broome	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 825	$ 550	-	$ 1100	$ 1100	$ 1100	$ 1100
Kununurra	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	-	$ 1100	$ 1100	$ 1100
Newman	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 1100	$ 550	$ 330	$ 1100	$ 1100	-	$ 1100	$ 1100
Bunbury	$ 110	$ 550	$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	-	-
Busselton APO & DTN	$ 110	$ 825	$ 330	N / A	N / A	N / A	N / A	N / A	N / A	N / A	N / A	-	-

All Learmonth Airport (LEA) rentals will incur a $77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification

^ One-way travel between Perth and Esperance (in either direction) is limited, especially during peak travel periods

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D2fŘ /2l·ăű κ .ℕăōl·yŜ κ {ʤyãKʎyŜ /2l·ăű ς No one way fee applies when renting between these locations.
.ʤyŘl·ōŜℕƎκ l ŜℕØŜè .l·è ς A one-way fee from these locations applies subject to confirmation at time of booking.
t2ℕú [ʎyŎ2fy′ς One Way Rentals commencing from Port Lincoln are not allowed, the only exception being rentals between Port Lincoln and Adelaide. One Way Rentals from Port Lincoln to Adelaide require a minimum 5 day length of rental, and a one way fee of $440 will apply. [ʎY′ńűŜŘ Y aΩă 2ᴛ млл]Y′ LJŜℕ Řl·è l·LJLJfè ű2 l·ff ℕŜyűl·fă ăűl·ℕűʎyƎ ʎy′ t2ℕú [ʎyŎ2fy℗
¢l·ăY′l·yʎl· - One way rentals within Tasmania do not incur a one way fee. One way rentals into or out of Tasmania are not permitted. One-way rentals are provided "On Request" and subject to availability.

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Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Perth to Exmouth/Learmonth will incur a one-way fee of $550.00
Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Exmouth/Learmonth to Perth will incur a one-way fee of $550.00
9fʎƎʎōfŜ ØŜKʎŎfŜ ƎℕƷʤzLJă for the Per/Exmouth one-way special are: /C ! wΣ LC ! w l·yŘ tC ! w All eligible vehicles are provided "On Request" and subject to availability
Refer to the table on the previous page listed under One-Way Rentals Within Western Australia for vehicles rented between Perth and Exmouth/Learmonth (and vice versa) outside of this rental duration.
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RESTRICTED DRIVING ROADS / AREAS

The below detailed driving restrictions apply to rentals on Avis Tour Rates. Should the Avis vehicle be driven over the restricted roads / areas detailed below, or on the Rental Agreement, Coverage options are void. Vehicle hire is subject to satisfactory road and weather conditions at all times.

General

The vehicle must only be used on roads that are properly formed and constructed as sealed, metalled or gravel roads (unless the road is for access to recognised accommodation grounds).
All vehicles, including vehicle groups IFAR/ K & PFAR/W, cannot be driven on beaches or through streams, dams, rivers or floodwaters.
Vehicles rented from Mainland Australia may not leave the Mainland and be taken to Tasmania, or any other island unless authorised in writing by Avis.
Vehicles are not permitted for use on ferries, except for the Sorrento-Queenscliff ferry in Victoria, and the Daintree ferry in Queensland. Please note that insurance is invalid while the vehicle is onboard the Sorrento or Daintree Ferry. The use of these ferries is at the driver's own risk.
There are a number of roads in Northern Territory and Western Australia that are access roads to Aboriginal communities, driving is not permitted in these areas without an approved permit.

It is the responsibility of the Renter to ensure they are adequately prepared and informed for travel, particularly in remote or regional areas. This includes, but is not limited to:

- ∉ Familiarising themselves with the planned travel route and current road conditions;
- ∉ Understanding mobile phone coverage limitations and communication requirements;
- ∉ Carrying sufficient food and water supplies to sustain all occupants for several days in the event of an emergency or unexpected delay;
- ∉ Ensuring appropriate navigation tools and emergency equipment are available and functional.

DRIVING IS FORBIDDEN IN EACH STATE AS FOLLOWS:

IN QUEENSLAND

i) On Highway No. 27: beyond Chillagoe in a westerly direction
n Highway No. 1: beyond Normanton in a southerly direction and no further north than Karumbaiii) Beyond Cooktown to the north or Lakeland to the west

NOTE: Restrictions apply to the coastal road north of Cape Tribulation, such as the vehicle must be a 4WD vehicle (meaning a Vehicle with a four-wheel drive transmission system that can be engaged in four-wheel drive mode) – see also the **Bloomfield Track Exceptions**. Restrictions also apply to travel in the Queensland Outback and to Cobbold Gorge Village - see the **Queensland Outback & Cobbold Gorge Village Exceptions**

IN NEW SOUTH WALES

i) Above the snow line; being Jindabyne, from the beginning of June until the end of September

IN VICTORIA

i) Above the snow line; being Bright, from the beginning of June until the end of September

RESTRICTED DRIVING ROADS / AREAS (Continued)

IN WESTERN AUSTRALIA

i) On the Kalumburu Rd, Tanami Rd, Canning Stock Route, Gunbarrel Hwy and Holland Track
ii) On/within Bungle Bungles and Windjana Gorge unless the vehicle is a four-wheel drive, unless otherwise advised by Avis in writing
iii) On Broome-Cape Leveque Rd or Karijini National Park, unless the vehicle is a Group K or Group W.
iv) On the Gibb River Rd unless noted as an exception and the vehicle is a four wheel drive

IN NORTHERN TERRITORY

i) Gove Peninsula
ii) On the Jim Jim Falls Rd to Jim Jim Falls and Twin Falls
iii) On the Mereenie Loop unless the vehicle is a four wheel drive

CROSS BORDER LIMITATIONS

Unless agreed in writing otherwise with Avis via a confirmed one-way reservation, the following cross border limitations applies:

(i) Where a rental commences and a Vehicle is collected from Avis in the Northern Territory, Authorised Drivers must not use the vehicle outside the Northern Territory; and
(ii) Where a rental commences and a Vehicle is collected from Avis in Western Australia, Authorised Drivers must not use the vehicle outside the State of Western Australia; and
(iii) Where a rental commences and a Vehicle is collected from Avis outside the Northern Territory, Authorised Drivers must not use the vehicle inside the Northern Territory; and
(iv) Where a rental commences and a Vehicle is collected from Avis outside Western Australia, Authorised Drivers must not use the vehicle inside the State of Western Australia.(hereinafter 'the Cross Border Limitations')

Where Avis agreed in writing that the Cross Border Limitations do not apply via a confirmed reservation, the following conditions will apply:

When rented from Queensland, New South Wales, Australian Capital Territory, Victoria and South Australia, IFAR/ Kand PFAR /W can only be driven through the Northern Territory or Western Australia and vice versa only when confirmed by Avis via a one-way reservation confirmation and only during the dry season months April to November. Should assistance be required during this time it may not be possible. Should other vehicle categories be driven into the Northern Territory or Western Australia, or through the Northern Territory or Western Australia coverage options will be void. It is essential that Avis are advised that rental commencement of the Avis vehicle will be driven through the Northern Territory or Western Australia so coverage options can apply. Standard coverage option restrictions will apply.

Avis must be advised of the customer's intention to cross borders at the time of booking. Failure to do so may result in the customer breaching the Rental Agreement.

ADDITIONAL INFORMATION

Should the current tax legislation, State or Federal, be revised, or Avis' operating costs increase due to the introduction of any tax revisions, Avis reserves the right to amend all charges.
Frequent Flyer / Traveller points are not applicable to rentals on Tour Rates.

Miscellaneous Charges

Vehicle Registration Fee, Administration Fee, Concession Recovery Fee or Premium Location Surcharge, one-way rental fees and related terms and conditions, kilometre charges, petrol deposit and tax are subject to change at any time. Avis will use all reasonable endeavours to provide notification of any changes as soon as possible.

Roadside Assistance: Avis will provide 24 hour roadside assistance for all inherent mechanical faults (as reasonably determined by Avis or its authorised repairer) at no additional cost provided that the fault does not arise as a result of any unauthorised use of the Vehicle in breach of clauses 3 or 4.1 of the Avis Rental Terms and Conditions (save, in respect of clause 4.1(n), for minor infractions).
For each roadside assistance call out for a fault or incident caused by The Renters act or omission (including, but not limited to emergency refuelling up to an amount required to reach the nearest petrol station), a tyre-related incident (unless The Renter has purchased Windscreen and Tyre Protection), Electric Vehicle battery recharge, lost keys, keys locked in the Vehicle, or a flat battery due to lights or other electrical equipment being left on, The Renter will be charged the Roadside Callout Fee, unless The Renter has purchased Roadside Assistance Cover or is booked on Inclusive Plus rates

Roadside Assistance Cover does not apply if the Vehicle has been used in breach of clause 3 or 4.1 of the Avis Rental Terms and Conditions (save, in respect of course 4.1(n), for minor infractions) or in respect of any additional amount(s) payable under clauses 8.1 and 8.2.

Roadside Assistance Cover IS NOT included in either the Standard Or Inclusive Rate programs - it can be purchased at the location, the cost is payable direct to Avis by the Renter.

Optional Charges

Pricing quoted includes GST, but optional charges including one-way fees may also attract an Administration Fee and PLS.

Excess Reduction (standard rates only), **Child Safety Seats**, **and any other additional products purchased at time of rental** are subject to change and **are payable directly to Avis at the time of rental**. Avis will use all reasonable endeavours to provide notification of any changes as soon as possible

Child Safety Seats / Child Booster Seats – Available on request at a rate of $16.50 per day, to a maximum charge of $88.00 per rental. **Click here** for more information regarding baby and booster seats

Roadside Assistance- available on request at a rate of $8.80 per day, to a maximum charge of $88.00 per rental. **Click here** for more information regarding Avis Roadside Assistance

Tolls

There are a number of toll motorways in Australia, these located in Sydney, Melbourne and Brisbane. All motorways in Australia have electronic toll points (no toll booths). All renters must provide a valid debit or credit card at time of pick up to enable our partner Linkt to directly charge the applicable service fee and toll fee to The Renters cards. For further information please refer your customer to the Avis standard Terms and Conditions of Rental or to an Avis Rental Sales Agent on collection of their vehicle.

A number of motorways and city link roads in Sydney, Melbourne and Brisbane are electronic tolls only and do not have toll booths. All renters must provide a credit card or debit card to enable LINKT to directly charge the applicable toll fees. For further information please refer your customer to an Avis Rental Sales Agent on collection of their vehicle.

Please click here for more details regarding tolls and associated costs.

Deposits

All rentals are subject to a deposit at the time of vehicle collection to cover miscellaneous/optional charges and may also have to cover the applicable excess and a $100.00 fuel bond. A credit or debit card is required. An additional deposit will be required where the Local Renter Policy applies.
Avis Australia accepts all major credit cards. Debit cards will be accepted if they meet the following requirements: Be issued by a recognised bank, Display the Visa or Master Card logo and hologram, Display the Cardholder Name and Display the Card Number. Avis does not accept Prepaid and Reloadable Debit Cards as well as Travel Cards and EFTPOS cards. Avis does not accept electronic payments with phones or contactless tap and go payment types. The Renter must present a **physical card** and the **name on the card must match the name listed on the Rental Agreement.**
The amount of the deposit is not debited to the card at rental collection; an authority only is taken until the conclusion of the rental when any applicable charges will be debited.
All renters must provide a credit card or approved debit card to enable LINKT to directly charge their applicable service fee and toll fee.
When paying by credit or debit card, a card transaction fee will apply of 1.29% (including GST) of the total rental invoice amount.

Refunds / Cancellation Fees

No refund will apply on unused rental days once the rental has commenced.